

From: Finance and Administration mailbox <FinanceAndAdministration@calbaptist.edu>

Sent: Wednesday, May 6, 2020 8:48 AM

Subject: Re: Student Accounts Update - Changes Coming Soon!



Changes Coming Soon

Good Morning Lancers,

All of us at California Baptist University hope you are safe and well in this difficult time and, like you, we look forward to resuming a more normal life as soon as conditions permit. In the meantime, we are sending this email to inform you of coming changes to your payment options due to changing compliance regulations and increasing costs.

CBU understands many students and families appreciate having options to pay their bill and prefer the convenience of using a credit/debit card. This option will remain available, but **effective July 1, 2020** CBU will no longer accept credit/debit card payments in the Student Accounts Office. Bills paid online using a credit or debit card will include a 2.9% processing fee beginning July 1, 2020. **CBU will not receive any part of this fee, which is assessed by the University's third-party payment processor.**

For your convenience, CBU will continue to accept payments by check in the Student Accounts office and e-Check payments online with no additional cost. Additionally, credit/debit card payments still will be accepted with no additional charge for all retail purchases made at campus food service locations and at the CBU Campus Store.

For more information please visit the [payment options](#) page on InsideCBU, call us at 951.343.4371, or reply to this email with your student ID#.

We know that these are challenging days for many in the CBU community. The Student Accounts Team is ready and eager to help as you prepare for the coming months at CBU. If you need assistance, the best way to contact us is by email at StudentAccounts@calbaptist.edu.

Thank you for your patience and understanding.
Sincerely,

Student Accounts Team

Contact:

CBU Student Accounts

studentaccounts@calbaptist.edu

951-343-4371

Lancer Arms #42

Mon-Fri 8am-5pm*

*Available by call back and email during campus closure due to COVID-19

California Baptist University

8432 Magnolia Ave. Riverside CA, 92504